

# Michael Hurley

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<b>Skills &amp; Abilities</b>	<ul style="list-style-type: none"><li>▪ Cisco networking and IP telephony</li><li>▪ Axis IP cameras &amp; management software</li><li>▪ Open-source software (pfSense, Asterisk, ShinobiCCTV, etc.)</li><li>▪ Extron A/V equipment</li><li>▪ CentOS &amp; RHEL</li><li>▪ VMware ESXi</li><li>▪ AWS</li></ul>
<b>Experience</b>	<p><b>Student Support Technologist</b> Niagara College (Aug 2020 – Present)</p> <ul style="list-style-type: none"><li>▪ Support staff &amp; students technical needs via chat, phone, and in-person</li><li>▪ Respond to classroom technology issues</li><li>▪ Prepare and issue new devices to staff</li></ul> <p><b>Hardware, A/V, &amp; Security Technologist</b> Niagara College (Jan 2018 – Aug 2020)</p> <ul style="list-style-type: none"><li>▪ Installed/replaced security cameras as needed</li><li>▪ Upgraded and maintained camera firmware and embedded software</li><li>▪ Configured cameras and door access control hardware through Genetec</li></ul> <p><b>Systems Administrator (Temporary)</b> Richmont Mines Inc./Alamos Gold Inc. (Dec 2017 – Jan 2018)</p> <ul style="list-style-type: none"><li>▪ Supported transition from Richmont Mines Inc. to Alamos Gold Inc.</li><li>▪ Migrated users to Alamos Gold domain and Exchange servers</li><li>▪ Updated user devices to use Alamos Gold systems.</li><li>▪ Supported on-site systems, including portable gas detection equipment</li></ul> <p><b>Audio/Visual &amp; Security Specialist</b> Niagara College (Jul 2017 – Dec 2017)</p> <ul style="list-style-type: none"><li>▪ Installed, programmed, and maintained Extron A/V equipment</li><li>▪ Installed/replaced security cameras as needed</li><li>▪ Supported classroom technology</li></ul> <p><b>Information Technology Coordinator</b> Niagara College – KSA (Apr 2015 – Apr 2017)</p> <ul style="list-style-type: none"><li>▪ Responsible for project planning and implementation for all Saudi Arabian campuses</li><li>▪ Participated in the inspection and evaluation process of all new campuses</li><li>▪ Identified and implemented open-source solutions to meet college needs</li><li>▪ Designed and implemented network changes and upgrades</li><li>▪ Assisted the Facilities Dept. with related equipment (generators, A/C, UPS)</li></ul>

	<p><b>Hardware, Audio/Visual &amp; Security Technologist</b> Niagara College (Feb 2015 – Apr 2015)</p> <ul style="list-style-type: none"> <li>▪ Supported classroom multimedia equipment, software, and security systems</li> <li>▪ Assisted with the planning, design, and installation of audio/visual and multimedia presentation facilities</li> <li>▪ Supported Campus Safety operators use of Genetec Security Desk software</li> </ul> <p><b>Bench Technician</b> Quickservice Technologies (Jun 2012 – Feb 2015)</p> <ul style="list-style-type: none"> <li>▪ Repaired and refurbished DVR/NVR units, point-of-sale terminals, and wireless headset systems</li> <li>▪ Developed improved repair procedures to address common equipment faults</li> <li>▪ Provided specialized support for DVR/NVR systems upon customer or law enforcement request</li> </ul> <p><b>Software Support/Developer</b> Incom Technical Solutions (Jul 2011 – Feb 2012)</p> <ul style="list-style-type: none"> <li>▪ Supported users of DiamondCounter store management software</li> <li>▪ Assisted with development of a web-based version of DiamondCounter</li> <li>▪ Designed and developed custom software as needed</li> </ul>
<p><b>Education</b></p>	<p><b>Niagara College Canada</b> Computer Systems Technician – Network and Cloud Technologies April 2020</p>
<p><b>Training &amp; Certifications</b></p>	<ul style="list-style-type: none"> <li>▪ CompTIA Cloud Essentials+</li> <li>▪ CompTIA A+ IT Technician</li> <li>▪ Fortinet NSE 1 &amp; 2 – Network Security Associate</li> <li>▪ Extron XTP Systems Design Engineer</li> <li>▪ Extron Control Professional</li> <li>▪ Extron ProDSP Specialist</li> <li>▪ Dante Certification (Level 3)</li> <li>▪ Standard First Aid – CPR &amp; AED HCP</li> <li>▪ Working at Heights</li> <li>▪ Aerial Boom Lift &amp; Aerial Work Platform Operator Certificate</li> </ul>
<p><b>Open-Source Contributions</b></p>	<p><b>Shinobi CCTV</b> (Nov 2018 – Present)</p> <ul style="list-style-type: none"> <li>▪ Moderate the ShinobiCCTV subreddit and Discord server</li> <li>▪ Develop and maintain CentOS installation scripts</li> <li>▪ Test new features and provide feedback to primary developer</li> <li>▪ Provide support to users of Shinobi</li> <li>▪ Develop bug fixes and performance enhancements as needed</li> </ul>

**References**

**John Levay**

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**Jason Inkster**

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